

## Webinar Digital Inclusion

Datum: 23-9-2020

Time: 11.00 – 12.30 hrs CET / 10.00-11.30 UK

### **Bridging the digital divide: Supporting tenants to get online and stay connected**

This webinar is hosted by our UK members Clarion Housing Association and L&Q. We will explore a range of approaches which have been implemented to remove the barriers people face when trying to get online. Our research indicates that a lack of knowledge and skills are a significant barrier and in this session we will look at how the provision of empathetic digital skills support, access to affordable digital devices and connectivity and harnessing strong supply chain relationships can begin to provide a solution.

<b>Agenda</b>	<b>CET/ UK</b>
1. Opening and Welcome <i>Joost Nieuwenhuijzen (EFL)</i>	11.00/ 10.00
2. Skills, connectivity and Device Loans <i>Kenne Amissah, Clarion Futures</i>	11.10/ 10.10
3. Digital Transformation <i>Richard Denyer-Bewick, Citizens Online</i>	11.25/ 10.25
4. Digital Champions <i>Emma Weston, Digital Unite</i>	11.40/ 10.40
5. Social value project with Microsoft <i>Ketra Elliott, L &amp; Q</i>	11.55/ 10.55
6. Project Proposal <i>John Stevens (Clarion)</i>	12.10/ 11.10
7. Q and A <i>Audience</i>	12.15/ 11.15
8. End	12.30/ 11.30